

ANNUAL REPORT 2022





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HOW FOOD FOR FAMILIES BECAME VANCOUVER'S LARGEST FRESH FOOD BANK

THEHO

JUJI

CITYREACH

FEATURE STORY
LEAVING A LEGACY OF HOPE



FOOD FOR FAMILIES

\$3,032,551

VALUE OF FOOD DISTRIBUTED TO VULNERABLE FAMILIES IN OUR COMMUNITY







COMMUNITY EVENTS

OUT OF SCHOOL CARE

ADOPT-A-SCHOOL









CLUB FREEDOM







LOCATIONS

- VANCOUVER
- **SOUTH VANCOUVER**
- O DOWNTOWN EAST SIDE
 O TRI-CITIES
- SURREY (GUILDFORD/WHALLEY)

FOLLOW US



WWW.CITYREACH.ORG

CITYREACH BEES

ROOFTOP APIARY WITH 4 HONEY BEE HIVES

READ TO LEARN MORE:

MESSAGE FROM OUR EXECUTIVE DIRECTOR MEET OUR TEAM				
PROGRAMS FOOD FOR FAMILIES LEAVING A LEGACY OF HOPE	06 10			
CLUB FREEDOM THERE IS A PLACE FOR EVERYONE OUT OF SCHOOL CARE ADOPT-A-SCHOOL CITYREACH BEES	12 16 18 20 22			
EVENTS BACK TO SCHOOL BLAST FAMILY CHRISTMAS FUNTASTIC BOXES OF LOVE	24 25 26			
AREAS WE SERVE SUSTAINABLE DEVELOPMENT GOALS (SDGS) FINANCIAL STATEMENT HOW YOU CAN SUPPORT OUR PROGRAMS OUR PARTNERS	27 28 29 30 31			



MESSAGE FROM OUR EXECUTIVE DIRECTOR

I count it as a high privilege to get to serve alongside such a great team of hard-working staff and passionate volunteers. Being in the HOPE BUSINESS is worth giving your life to.

This 2022 Annual Report is a small sampling of everything CityReach has done this past year. There is no way to include all the personal stories of real lifechange and thank you notes from our guests. There is no way to capture the complete impact on the countless lives affected by CityReach. However, as you flip through this Annual Report, be encouraged and inspired that together, we are helping people prosper.

From our volunteers, to our donors, to our community partners, there are just so many people who make CityReach a force for good in our world. We are not in this fight alone, and we do not wage war as the world does. We will continue to be big thinkers, generous givers, and willing partners. We will go over and above, love relentlessly, and fight for the underdog. We will see the broken find value, the hopeless find hope, and the lost be found.

As we walk boldly into 2023, we are ready for the challenges we will face, seeing each one as an obstacle that God can turn into an opportunity. Thank you for your continued support as we stay in the **HOPE BUSINESS!**

SIMON GAUExecutive Director
CityReach Care Society



OUR MISSION

We exist to help people prosper.

OUR VISION

To see individuals and families thrive in all areas of life, by meeting tangible needs in our community and beyond.

STATEMENT FROM THE CHAIRMAN OF THE BOARD

"2022 was another outstanding year for CityReach as we provide tangible aid to our community. A heartfelt thank you goes out to our staff, volunteers, food suppliers, and donors, who enable us to feed and love our neighbors. It is your strong commitment to help those in need that allows us to be a safe place to help our community. Thanks to the generosity of our many supporters, we are able to provide hope, friendship and care to the guests who come to our locations. We are excited for the year 2023 as we further expand our footprint with programs and services in the city of Surrey. We continue to partner with our local schools, corporate entities and government bodies to serve our mandate to help people prosper."

- Laurie Wallace, Chairman of the Board

CITYREACH BOARD OF DIRECTORS:

LAURIE WALLACE LEWIS CHIFAN AMIR JAVIDAN DANA ARSENAULT JORDON DERUYTER

MEET OUR TEAM



CHERYL MCMANUS
ASSISTANT EXECUTIVE DIRECTOR



LYDIA PARK FUNDRAISING DIRECTOR



CRAIG SAVAGE
TRI-CITIES DIRECTOR &
CLUB FREEDOM DIRECTOR



NICOLE PRESTON



SUZIE JAVIDAN



NICOLE MUDRI COMMUNITY EVENTS ASSISTANT



SHARON DONG FOOD FOR FAMILIES DIRECTOR



LEILA SANTANAFOOD FOR FAMILIES MANAGER



FOOD FOR FAMILIES
ASSISTANT MANAGE



CECILIA POSTIGLIONI FOOD FOR FAMILIES VOLUNTEER COORDINATOR



BASTIAN STOETER FOOD FOR FAMILIES LOGISTICS FACILITATOR



STEPHEN FORSYTH FOOD FOR FAMILIES MOBILE COORDINATOR



JUNIOR MAIAFOOD FOR FAMILIES COORDINATOR



INGRID MAIA
DONOR RELATIONS COORDINATOR



KELYTA DE ASSIS ADOPT-A-SCHOOL VANCOUVER COORDINATOR



JEMAL DAMTAWECLUB FREEDOM VANCOUVER
CHAPLAIN / DIRECTOR



RENE ARTIGA
CLUB FREEDOM SURREY CHAPLAIN



MAUREEN PORT OUT OF SCHOOL CARE DIRECTOR



KEZYA CHAVESOUT OF SCHOOL CARE ASSISTANT DIRECTOR



CLAUDIA KASSIA
OUT OF SCHOOL CARE ARTS COORDINATOR



ANNE CHOI OUT OF SCHOOL CARI PROGRAM LEADER



SIU HUNG FOOD FOR FAMILIES TRUCK DRIVER



RIKA ANDO RECEPTIONIST/GENERAL ADMIN

AND OUR HUNDREDS OF VOLUNTEERS WHO INVEST THEIR TIME TO MAKE AN IMPACT IN OUR COMMUNITY





Since the pandemic, Food for Families has become the "LARGEST FRESH FOOD BANK IN VANCOUVER". Why is this important? 58% of the food produced in Canada is wasted while a growing number of families are struggling with food insecurity. It is estimated that 6 million people in Canada are facing food insecurity, and 1 in 5 children in BC are living in poverty.

Food rescue allows us to sustainably feed over 3,000 people each week while reducing greenhouse gases created when food goes to the landfill. By providing a family with a 25lb hamper of produce, dairy, bread and protein, they can save approximately \$400/month, freeing up these finances to be able to pay for rent, medical bills, or other needs.

However, we are more than food. Through our Prayer & Care Teams, referral services, and our other CityReach programs and events, we provide a place for community and holistic support to our families.



Since the start of the COVID-19 pandemic, we have put roughly \$8,265,997 back into the pockets of our families! The financial resources saved on food can be used for other essential needs such as housing, clothing, medicines and more.

	2019	2020	2021	2022	Since Pandemic
Value of In-kind Donations	\$144,250	\$2,066,666	\$3,216,985	\$3,042,347	\$8,265,997
# of Hampers	8,320	30,843	47,360	48,231	126,434
Lbs of Food Rescued	55,481	771,794	1,237,302	1,033,951	3,043,047
CO2 Emissions Saved (Kg)	47,915	666,550	1,068,579	892,958	2,628,086
Value of Volunteer Hours	\$11,232	\$272,052	\$528,795	\$532,076	\$1,332,923

WHERE DO OUR FOOD HAMPERS GO?

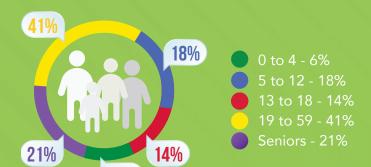
- Adopt-A-School Tri-Cities 4%
- Adopt-A-School Surrey **5%**
- Adopt-A-School Vancouver 8%
- Food For Families Mobile 18%
- Food For Families Tri-Cities 13%
- Food For Families Vancouver 48%
- Other Partners 4%





- BC Mental Health Association
- Vancouver Coastal Health
- Salvation Army
- YWCA
- BC Housing
- Westcoast Family Services
- Collingwood Neighbourhood House
- South Vancouver Neighbourhood House
- KidSafe Project Society
- Pursuit Projects
- Vancouver School Board
- School District 43
- Surrey Schools

WHAT ARE THE AGES OF OUR REGISTERED PARTICIPANTS?



Note: **38%** of those receiving our support through Food For Families are children. When we consider the number of families with children served through our school partnerships, the percentage is even higher.

"I was married for ten years, had two kids, and used to work at UBC. My husband left me and my kids when my son was just 2 years old. He emptied out the bank account and sold our car, leaving me with nothing.

I got connected to Social Assistance, but it still wasn't enough to support my kids. Then I learned about Food For Families and registered. If I didn't have this, I don't know what I'd do. But it's not just the food. The more you come, the more you get connected... If you've had a bad week, people will care about it and pray with you. And the [Family Christmas] Funtastic was such a meaningful time for me and my kids."

- "M", Food For Families Guest



"When I came to Vancouver, I got a work permit here and got a job. I saw lots of people [in need] and wondered how I could help. I talked to some friends of mine and they invited me to volunteer at Food For Families.

I wanted to see whether God could use me to spread His love to those in need. As it turns out, I get Fridays off, so it's like God was calling me, saying, 'Yes! You can help!'

My favourite part about volunteering with Food For Families is checking in with people, hearing about their week, and building a relationship with them. After a few weeks, you remember people's faces, and the kinds of foods they like. That lets you communicate with them more about their needs, their lives, and even pray for them."

- Andy Lau, Food For Families Volunteer







hours

1. South Vancouver

REGIONAL FOOD HUBS"

- 2. Hastings Sunrise
- 3. Tri-Cities
- 4. Collingwood
- 5. Surrey (Guildford/Whalley)

We also participate in Vancouver Neighbourhood Food Networks (VNFN) and the City of Vancouver Food Policy Council

LEAVING A LEGACY OF HOPE

Meet Gabriel. He came to CityReach looking for support for his family as newcomers to Canada, and he is now serving in multiple programs to give back. Get to know a bit of his story below.

When and how did you get connected to CityReach?

"I found CityReach in 2021, when I first arrived in Canada, through an organization that was helping me to settle as a newcomer. I was looking for food support and school materials for my children to start school in Vancouver. We were able to receive this help here, which was a real blessing to me, and my family."

What difference do you see being made in the lives of those we serve?

"Access to food helps individuals meet their basic needs for sustenance and survival. This can be particularly important for those experiencing financial hardship or other challenges that make it difficult to afford adequate food. Access to nutritious food can also have broader impacts on individuals' health and well-being, including physical, emotional, and mental health, as well as their social connectedness. Sharing a meal can bring people together and foster a sense of community and connection, which can be particularly important for individuals who may be isolated or marginalized."

How have your and your family's lives been impacted by being part of CityReach? (Both as a volunteer and a recipient)

"As a volunteer, being part of CityReach provides a sense of purpose and fulfillment by helping others in need. Volunteering also provides opportunities to develop new skills, meet new people, and gain a deeper understanding of the needs of the community. Additionally, food programs help foster a sense of community and connection by bringing people together in a supportive environment. As a recipient of support from Food For Families, we have benefited in many ways. Access to nutritious food is essential for our physical health, mental health, and overall well-being. It also alleviates financial stress by reducing the cost of groceries and freeing up funds for other expenses to care for my family."



What would you say to someone considering joining us as a volunteer?

"I would encourage them to take the leap and get involved! Volunteering is a rewarding experience that provides opportunities to give back to the community, learn new skills, and make meaningful connections. Every contribution makes a difference: No matter how big or small it may seem. Just go for it and see what you can achieve through your time and effort."







For more than 20 years, Club Freedom has been bringing hope and community to those experiencing homelessness, addictions, mental health challenges, and poverty. We serve a nutritious and hot meal, encourage our guests with an uplifting worship service, and connect in small groups. All of this now happens at three sites across the Lower Mainland every week: East Vancouver, Coquitlam, and Surrey.

Our Club Freedom chaplains also lead monthly outreach to those experiencing homelessness in the Downtown Eastside, Whalley, and the Tri-Cities. During the week, our chaplains meet with our guests to arrange referrals for other services, provide recovery coaching, or give spiritual support.

This year, we were able to bring on new staff to provide additional care and program support, especially as we expand our progams to Surrey. We also began a prison outreach at the Surrey Pre-Trial Centre, leading a recovery-oriented small group each week. We have seen our weekly programs and meals grow in attendance, showing the growing need for the type of support we are able to offer. It is amazing to see how God is bringing people together into health and community, and flooding hopelessness with his lasting Hope.



"The first time I came to Club Freedom, after serving just one time, I knew this was what I was called to do. This is how we show the love of God to our community."

- Kenton Otto, Club Freedom Volunteer

"Thanks to all of you guys. I can tell you really care about me, and it really helps me to be here. It really encourages me to hear the messages and the music at Club Freedom. When I think about the life I used to live, I'm so thankful at how my life has changed."

- Barry B., Club Freedom Guest



100

Volunteers served in all sites during 2022



62Referred to housing in 2022











4,800Outreach Contacts



102
Referred to Recovery
Services in 2022







THERE IS A PLACE FOR EVERYONE

Michel Forget is a Club Freedom guest who is now volunteering with our Food For Families program. Get to know some of his story and how being connected here has made all the difference.

When and how did you first get connected to Club Freedom?

"I met Jemal years ago through UGM [Union Gospel Mission]. We reconnected two years ago when I came to Club Freedom for the meal and have been attending ever since."

What difference do you see being made in the lives of those who attend?

"Club Freedom is a place where you can go and get a good welcome feeling no matter where you are in life. You can be homeless, struggling with addiction, or alone. They always welcome you like a friend and will do whatever they can to help you."

How has being part of Club Freedom impacted your life?

"When I was in full-blown addiction, feeling depressed, with no food or money, living in shame of my situation, I felt comfortable going to Club Freedom. I felt accepted, not judged, and welcomed as a friend. I always got blessed somehow by going. There was always something that would happen that would brighten my day and give me hope."

What would you say to someone thinking of joining as a volunteer?

"I would explain how Club Freedom has helped me in my journey, helped give me hope when I had none, how it was important for me to have somewhere I can go and be accepted no matter where I was in life. I would explain that being here helped to keep me going when I needed it. The friendship and care really helped me in my darkest moments. Today I am in recovery, filled with hope, and feeling grateful. That's why it's important for me to give back - because I know how acts of genuine kindness and care will have a positive impact on somebody's day and can over time give them the motivation to change their lives."



A PROGRAM OF CITYREACH CARE SOCIETY



Our team stayed focused and resilient in providing care for our students in a safe environment that welcomes all. Our community families from Laura Secord Elementary were blessed with our service offered at CityReach and we are thankful for this opportunity to provide this level of care.

Our waitlist overflows with over 120 families waiting for a spot. Quality childcare is such a huge need for families in our city. We continue to strive to meet the needs of those waiting as spots become available. Our Out of School Care program continues to provide a safe place to grow and learn new and wonderful things, while providing the necessary support to our families.

Our program also offers full-day Spring and Summer Camps for families across our community, filled with exciting activities for the children to enjoy. Water parks, amusement parks, arcades, trains, bus, and Sea Bus adventures - and of course the beach! Whether after school care or day camps, our goal remains the same ... that every child will leave knowing how amazing they are and be filled with memories that will last a lifetime.





2,600 HOURS
of childcare
provided







"We are so grateful for you all at CityReach! We know that caring for so many children at one time is not easy. It takes dedication and patience. You do it all so seamlessly. All of the children have grown so much in your care and have learned a lot academically, emotionally and socially. My child contributes to prayers and shares the songs they learn here. We cannot thank you enough for all the work you put into providing a place of nourishment for the kids in your care".

ADOPT-A-SCHOOL

This past year brought new opportunities for our Adopt-A-School team to bring help and hope into our local schools. We are connecting with more schools, staff, students, and families now than ever before... and this is all thanks to the support of our donors, volunteers and community partners who share our belief that children deserve our greatest investment.

In 2022, we expanded our support to over 45 schools across Greater Vancouver, including our first adopted school in Surrey! We have seen the impact that generosity has on individuals and school communities. By serving real needs, opportunities arise to speak life and encourage hope. By being a consistent and reliable source of support for both ongoing and immediate needs, we are building bridges and ties of strength across our cities.

The future of our communities is in our local schools. We are grateful for the opportunity to partner with teachers and to come alongside families, as the future is shaped by our young learners and leaders.



supported in 2022 across Vancouver, Tri-Cities and Surrey





"The fresh food hampers we receive from CityReach positively impact our youth and families in a variety of ways. One student was living alone because his mom had moved away to try and find work. The student was out of food at home and was nervous about not having anything to eat. The CityReach food hamper took that stress away. We have also seen this food serve as a real motivator for our at-risk students to even continue to come to school. Being able to help meet the physical needs of our students creates a significant pathway for us to journey with them through emotional, relational, and educational challenges."

Andrew Ardell Youth Worker, Senior Social Development Program at Britannia Secondary School





"We cannot thank you enough for all your generosity to our families at Mt. Pleasant School. We are so grateful to have such generous and caring community members like yourselves to help us.

From the bottom of our hearts, we thank you for all your hard work and time to help our families."

Monique Jeha Youth and Family Worker, Mt. Pleasant Elementary

"We have the deepest gratitude for the CityReach team...I can't begin to tell you how much your help, enthusiasm and great spirit positively impacted the students. We are so humbled by your support and generosity to the students and families of Hjorth Road."

Kate Colter Principal, Hjorth Road Elementary

BONUS FACT:
DID YOU KNOW SURREY IS
HOME TO THE LARGEST SCHOOL
DISTRICT IN ALL OF BC?

STATS:

- 300 Hygiene Kits provided to preteen students at our partner schools
- 100 Care Bags provided to schools for their families during Spring Break
- **50 Sensory Bins** provided for classrooms and individual students
- **38 Schools** supported through **Boxes of Love Christmas hampers** = 350/700 Boxes of
 Love went to school-referred families
- 10 Schools received weekly food support = 15% of Food For Families hampers went to our local schools for their families each week
- 6 School Tours hosted at CityReach
- 4 School events supported
- 2 CityReach Bursary Awards presented to graduating students
- 1 New Adopt-A-School Coordinator hired as Staff
- 1st Surrey School adopted in 2022





4 Queen Bees

100 lbs of Honey Yielded

1 Roof apiary

10 Volunteers







OVER \$30,000 RAISED

Back to School Blast is one of our largest community events, and this year was bigger and better than ever. Thanks to our fundraising partners, countless individual donors, event hosts, special guests, and incredible volunteer teams, we were able to support 1,000 children with essential supplies as they prepared to head back to school.

Plus, the event was definitely a day to remember, filled with joy and celebration across our multiple locations, as hundreds of families came to enjoy the BBQ, games, prize draws, special guests, and even free haircuts for kids.

This event was another reminder of the power we have to shape our community when we join together to help people prosper.





SURREY 150

VANCOUVER 750

TRI-CITIES 140



With special thanks to our partners:

- Broadway Church
- TD Ready Commitment
- Air Canada Foundation
- Bikers Against Bullying
- Tot2Teen Dental Clinic
- Lions Club Vancouver Renfrew
- Rotary Club International Port Coquitlam
- Michael Tudorie Real Estate Marketing
- Vancouver Fire Rescue Services
- Vancouver Public Library
- Friendship Baptist Church
- Harvest City Church
- Nature's Path
- BC Lions
- Canucks
- Save-On-Foods
- Starbucks
- Science World

Special thanks to the

200 VOLUNTEERS



The 'Family Christmas Funtastic' was held in 2022 for the first time since before the pandemic. It was also our first event ever held simultaneously in four different locations.

The day was truly Funtastic, with hundreds of children from all across our communities getting to experience photos with Santa, face painting, a train ride, Christmas crafts, cookie decorating, hot chocolate and so much fun!

Thank you to our volunteers, donors and event hosts for making this such a memorable event.



650+
ATTENDED

4 EVENT LOCATIONS:

- East Vancouver
- South Vancouver
- Tri-Cities
- Surrey









In 2022, through our **Boxes of Love Christmas Campaign**, we raised **over \$150,000**, which sponsored 700 families to receive a Box of Love Christmas hamper, access to our Christmas Family Funtastic event, and one month of fresh food hampers through our Food For Families program. Each year, Boxes of Love is only possible thanks to our gernerous community partners, countless individual donors, and hundreds of volunteers. We are so grateful for the outpouring of generosity that is such a blessing to our community families. Thanks to this support, 700 families had extra help to make their Christmas a little bit merrier. More than this, they have the reminder that they are not alone and that CityReach is a place for their family to belong, all year round.

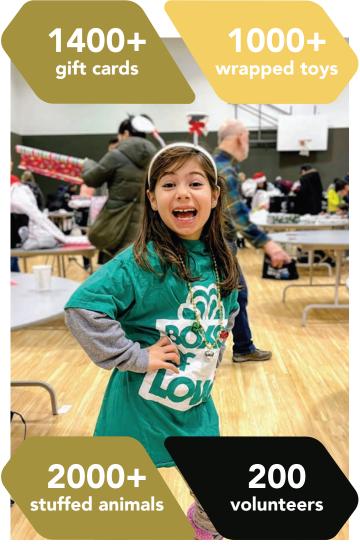
700 FAMILIES

sponsored with gifts, grocery and clothing gift cards and holiday treats

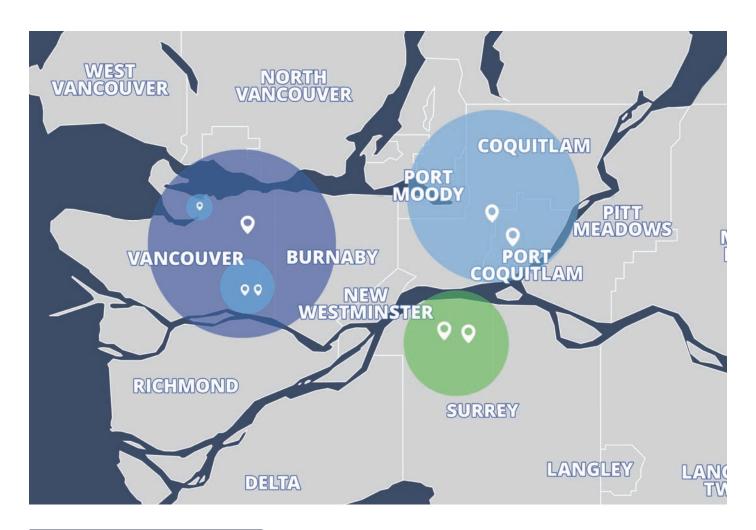


With special thanks to our partners:

- Broadway Church
- Canada Life
- Monarch Pediatric Dental Centre
- Lions Club Vancouver Renfrew
- Nature's Path
- PetSmart
- Bethel International Church Vancouver
- TriCity Church
- Starbucks



AREAS WE SERVE



VANCOUVER

Food For Families, Adopt-A-School, Club Freedom, Out of School Care, CityReach Bees & Events

DOWNTOWN EAST SIDE

Club Freedom & Outreach programs

SOUTH VANCOUVER

Food for Families Mobile, Adopt-A-School, Events

TRI-CITIES

Food for Families, Adopt-A-School, Club Freedom, Outreach & Events

SURREY

Adopt-A-School, Club Freedom & Outreach

LOCATIONS:

VANCOUVER

- CityReach Care Society (Main Location): 2650 Slocan St, Vancouver
- Downtown East Side community outreach
- South Vancouver Food For Families Mobile: 7001 Kerr St. and 1375
 East 47th Ave.
- Adopt-A-School partner sites: East, Central and South Vancouver schools

TRI-CITIES

- CityReach Tri-Cities: 1932 Cameron Ave., Port Coquitlam
- Club Freedom Tri-Cities: 2950 Dewdney Trunk Rd, Coquitlam
- Downtown Coquitlam community outreach
- Adopt-A-School partner sites: Central Elementary, Miller Park Elementary, Seaview Elementary, Terry Fox Secondary

SURREY

- Club Freedom Surrey: 10635 King George Blvd., Surrey
- Guildford/Whalley community outreach
- Adopt-A-School partner sites: Hjorth Elementary, Holly Elementary, Bonaccord Elementary, Ellendale Elementary

SUSTAINABLE G ALS

The United Nations developed the Sustainable Development Goals (SDGs) as a shared pathway toward peace and prosperity. CityReach is committed to being active stewards of our resources for the betterment of people and our planet, now and into the future, by working toward these goals.

We specialize in working toward these specific SDGs:



















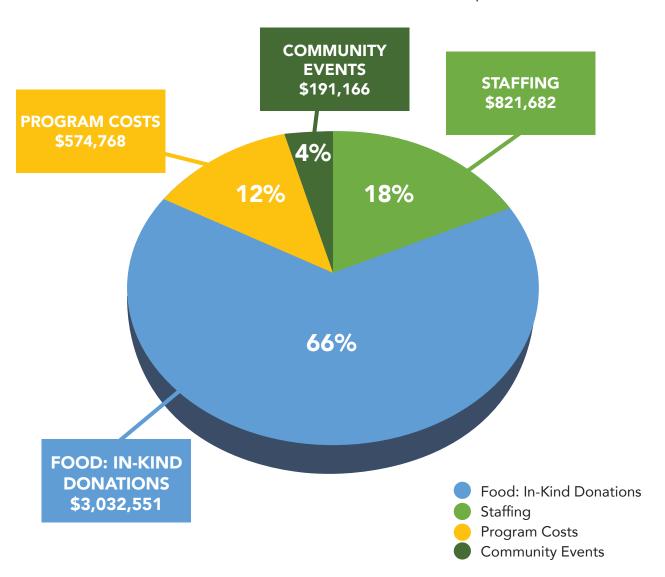
Scan here to read more!

FINANCIAL STATEMENT



CITYREACH CARE SOCIETY PROGRAM FUNDING OVERVIEW 2022

CITYREACH OPERATIONAL COSTS \$1.6 MILLION RESCUED AND REDISTRIBUTED FOOD \$3 MILLION





DOLLAR YOU GIVE WE CAN PROVIDE TEN DOLLARS WORTH OF FRESH & HEALTHY FOOD

TO A FAMILY IN NEED THROUGH OUR FOOD FOR FAMILIES PROGRAM

TO MAKE A **DONATION**IN SUPPORT OF OUR PROGRAMS AND
INITIATIVES, VISIT

WWW.CITYREACH.ORG/DONATE

EVERY DOLLAR MAKES AN IMPACT!



SCAN HERE

OUR PARTNERS

CityReach Care Society provides consistent and invaluable support for families and individuals in need. Our big thanks to all of our partners who still believe we can make a better world.

BOSA Family Foundation

Buchanan Programme Dan Samilski



Nicola Wealth Hoffmann-Hukin Private Giving Fund





COMMUNITY PARTNERS

Bethel International Church Vancouver Clever Cupcakes Collingwood Neighbourhood House FoodMesh Friendship Baptist Church Hastings Sunrise Community Food Network NightShift Street Ministries People's Pantry Food Recovery Society **Pursuit Projects** Second Harvest South Vancouver Neighbourhood House Tri-City Titans Softball TriCity Church Union Gospel Mission Vancouver Neighbourhood Food Networks Youth Leadership Society of BC

IN-KIND PARTNERS

Cobs Bread
FoodStash Foundation
Fresh Direct
Fresh St. Market
Gordon Food Service
Greater Vancouver Food Bank
Immigrant Link Centre Society
Lactalis
Nature's Path Organic
Salvation Army
Save-On-Foods
Uprising Bread
Vancouver Food Runners
Windset Farms





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